

Website accessibility statement



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At Northern, we've tried to make our website as accessible and user friendly as possible, especially for our customers with disabilities.

We've stuck to the guidelines for accessibility and usability and have tried to think of how we can make your experience of our website a pleasant one. Our aim is for you to find the information you're looking for quickly and easily and for you to be happy to return to us.

If you have a disability and have found any problems with accessing any area of our website, please get in touch and we will do our best to resolve the issue as soon as possible.

This website is designed to respond to the device that you're using to view it. This means that the menus and presentation of the pages will be different if you're looking at it on a computer, a tablet or a smartphone.

Standards compliance and validation

We've done our best to build our website within the W3 Web Content Accessibility Guidelines. <http://www.w3.org/TR/WAI-WEBCONTENT/>

Images

All images have ALT tags which can be read by screen readers and describe what the image is of.

Navigation and navigation aids

You'll find the navigation bar at the top of the screen. We've categorised the site into the main areas to help you find what you're looking for quickly. We have chosen not to use access keys because they will often conflict with keyboard commands already in use by some browsers or assistive technologies.

JavaScript

Our website uses JavaScript for some of its functionality. If you've turned JavaScript off, or your browser doesn't support it, then you may not be able to access parts of the website (including the Journey Planner).



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