

## Buying your Northern Friends and Family discounted tickets online

We're giving friends and family of our colleagues a special discount so that you can enjoy travelling with us.

The offer allows you to travel on any number of Northern services for the day for a flat fare of £8 for an adult and £4 for a child, and is valid for travel

after 09:30 weekdays and anytime at weekends and bank holidays. To buy your tickets, all you need is to be given a discount pin code from one of our colleagues and follow the instructions below. You can buy up to 4 tickets with each discount pin code.



NORTHERN

### Website on a laptop/PC



From your desktop PC or laptop:

- Go to [northernrailway.co.uk/friendsandfamily](http://northernrailway.co.uk/friendsandfamily)
- Select date of travel and add number of people travelling
- Select "Do you have a promo code?"
- Add your discount code
- Select search and buy
- Select the date you want to travel. (Ignore the train times).
- Press Continue and continue to delivery options.
- Sign in or select 'check out as guest' and add email
- Select eTicket or Collection from station and press Continue.
- Enter payment details.

*If accessing the website through a mobile device, the steps will be slightly different*

### Northern app

From the Northern app

- Download the Northern app from your app store
- Enter NTH Origin or QNO as the Origin
- Enter NTH Destination or QND as the destination
- Select Single
- Select outbound date and time
- Select number of Adults and Children (ensure no railcards are selected)
- Enter your discount code into the Promotions field and Press Select. (Enter in capitals)
- Press Search live times and prices.
- Select the date you want to travel. (Ignore the train times)
- Select the Northern Family & Friends Day Ranger
- Enter payment details

Note: Only eTicket fulfilment is available on the app.



### How to get your tickets

#### SELECT EITHER

E-ticket an electronic ticket emailed to you in a PDF format which can be displayed on your mobile device or printed at home. E-tickets can also be easily forwarded to other travellers by email or stored in your Apple wallet or in the Northern app if you have created an account with Northern.

#### OR

Collect at Station for a physical ticket which can be collected from any of our self-service ticket vending machines or from any ticket office, using a collection code that will be emailed to you. You must bring a valid UK bank card to collect from the ticket machines even if you paid by PayPal. Your card will not be charged, this is just to activate the collection process screen.

**CONTINUE TO PAY EITHER BY CARD OR PAYPAL**