

From 2 February 2025 to 1 March 2025

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
NORTHERN	4592 (6.9%)	2274.0 (3.3%)	61.4%	81.6%	98.4%

Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	78 1.2%	251 3.8%	69.7%	85.0%	98.3%	17 0.3%	1 0%	0 0%
Lancashire & Cumbria Local	9 0.2%	187.5 3.8%	61.5%	80.4%	97.8%	7 0.1%	1 0%	0 0%
West & North Yorkshire Inter Urban	820 8.2%	302.5 2.9%	49.7%	74.0%	98.2%	26 0.3%	0 0%	0 0%
West & North Yorkshire Local	702 6.3%	180 1.6%	67.3%	87.5%	99.0%	8 0.1%	1 0%	0 0%
South & East Yorkshire Inter Urban	124 2.6%	190.5 3.8%	64.2%	84.7%	98.6%	12 0.2%	1 0%	1 0%
South & East Yorkshire	1114 22.9%	103 2.1%	62.3%	83.4%	99.1%	2 0%	1 0%	0 0%
North Manchester	748 16.0%	243.5 4.9%	60.9%	79.6%	97.8%	11 0.2%	1 0%	0 0%
Merseyrail City Lines	249 7.9%	220.5 6.8%	47.2%	69.1%	96.9%	17 0.5%	0 0%	0 0%
South Manchester	368 3.4%	213 1.9%	67.1%	87.6%	99.4%	9 0.1%	0 0%	0 0%
Lancashire & Cumbria Inter Urban	380 6.1%	382.5 6.2%	61.1%	78.8%	97.3%	21 0.3%	0 0%	1 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

4 February	Overhead line fault - St Helens Central
7 February	Vehicle on track - Eccles
10 February	Signalling issue - Salford Crescent
26 February	Points failure - Manchester Airport
1 March	Trespass - Arnside

The above incidents had a combined impact of 322 cancellations and 5,443 minutes delay which resulted in disruption to 721 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late