

# From 23 June 2024 to 20 July 2024

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
<b>NORTHERN</b>	3016 (5.3%)	4341.0 (7.0%)	60.9%	80.6%	97.9%

## Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	53 1.2%	408 8.1%	66.6%	83.2%	98.4%	7 0.1%	1 0%	1 0%
Lancashire & Cumbria Local	8 0.2%	314.5 6.7%	62.9%	82.0%	98.1%	8 0.2%	1 0%	0 0%
West & North Yorkshire Inter Urban	659 7.5%	826.5 8.5%	47.0%	70.6%	96.8%	56 0.6%	5 0.1%	0 0%
West & North Yorkshire Local	448 4.1%	491 4.4%	62.8%	83.7%	98.5%	19 0.2%	7 0.1%	0 0%
South & East Yorkshire Inter Urban	80 1.7%	385 7.6%	64.5%	83.3%	97.6%	25 0.5%	2 0%	0 0%
South & East Yorkshire	142 3.7%	359.5 8.5%	66.3%	84.0%	98.4%	6 0.1%	0 0%	0 0%
North Manchester	482 13.0%	322.5 7.8%	62.6%	81.4%	98.5%	10 0.2%	0 0%	0 0%
Merseyrail City Lines	323 11.8%	288.5 9.9%	50.4%	71.8%	96.4%	8 0.3%	2 0.1%	0 0%
South Manchester	410 4.7%	383 4.0%	66.2%	85.3%	98.8%	25 0.3%	8 0.1%	0 0%
Lancashire & Cumbria Inter Urban	411 9.2%	562.5 10.0%	63.9%	81.2%	97.3%	15 0.3%	0 0%	1 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

29 June	Signal failure - Hull
8 July	Trespass - Farnworth
9 July	Track fault - Shipley
9 July	Tree on line - Hebden Bridge
10 July	Bridge damage - Barnsley

The above incidents had a combined impact of 289 cancellations and 7,115 minutes delay which resulted in disruption to 800 Northern services.

### Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late