

From 1 April 2024 to 27 April 2024

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
NORTHERN	1664 (2.9%)	1778.0 (2.9%)	62.6%	82.7%	98.4%

Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	28 0.6%	128.5 2.7%	69.6%	86.4%	98.9%	17 0.4%	0 0%	0 0%
Lancashire & Cumbria Local	21 0.5%	142 3.1%	62.0%	82.2%	98.8%	7 0.2%	1 0%	1 0%
West & North Yorkshire Inter Urban	462 5.2%	279 3.0%	47.7%	73.2%	97.4%	49 0.5%	1 0%	0 0%
West & North Yorkshire Local	292 3.0%	160 1.7%	63.9%	85.5%	98.8%	14 0.1%	2 0%	0 0%
South & East Yorkshire Inter Urban	30 0.7%	131 2.8%	69.0%	87.3%	98.7%	14 0.3%	0 0%	0 0%
South & East Yorkshire	158 4.1%	156.5 3.9%	67.1%	84.0%	97.9%	16 0.4%	4 0.1%	0 0%
North Manchester	244 5.7%	227 4.9%	60.9%	81.1%	98.4%	10 0.2%	0 0%	1 0%
Merseyrail City Lines	74 2.5%	129.5 4.3%	53.6%	75.7%	97.3%	11 0.4%	4 0.1%	0 0%
South Manchester	181 1.9%	212 2.1%	69.1%	88.0%	99.1%	20 0.2%	3 0%	0 0%
Lancashire & Cumbria Inter Urban	174 3.9%	212.5 3.8%	67.3%	84.2%	98.3%	10 0.2%	2 0%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

11 April	Signal failure - Meadowhall
15 April	Signal failure - Gilberdyke
18 April	Power failure - Salwick
22 April	Power failure - Kirkham & Wesham
24 April	Trespass - Ince

The above incidents had a combined impact of 165 cancellations and 5,752 minutes delay which resulted in disruption to 469 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late