

From 3 March 2024 to 31 March 2024

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
NORTHERN	2108 (3.4%)	2062.5 (3.1%)	63.5%	83.6%	98.7%

Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	17 0.3%	186 3.6%	70.0%	86.6%	98.9%	19 0.4%	2 0%	0 0%
Lancashire & Cumbria Local	34 0.8%	272 5.4%	68.4%	85.9%	98.8%	6 0.1%	1 0%	0 0%
West & North Yorkshire Inter Urban	398 4.0%	332 3.3%	52.2%	76.7%	97.9%	50 0.5%	6 0.1%	0 0%
West & North Yorkshire Local	200 2.0%	184 1.8%	63.8%	85.2%	98.7%	16 0.2%	3 0%	0 0%
South & East Yorkshire Inter Urban	34 0.7%	125.5 2.4%	68.6%	86.8%	98.6%	12 0.2%	0 0%	0 0%
South & East Yorkshire	108 2.6%	80 1.9%	63.4%	81.5%	98.5%	12 0.3%	0 0%	0 0%
North Manchester	303 6.5%	268 5.4%	61.8%	82.2%	98.5%	10 0.2%	4 0.1%	0 0%
Merseyrail City Lines	144 4.5%	109.5 3.4%	57.1%	79.2%	98.9%	2 0.1%	0 0%	0 0%
South Manchester	285 2.7%	199.5 1.8%	67.8%	87.9%	99.4%	11 0.1%	2 0%	0 0%
Lancashire & Cumbria Inter Urban	585 12.0%	306 4.9%	66.9%	84.5%	98.7%	4 0.1%	0 0%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

9 March	Track fault - Pontefract Monkhill
14 March	Track fault - Ince
22 March	Derailment - Grange Over Sands
25 March	Track fault - New Mills Central
27 March	Track fault - Brough

The above incidents had a combined impact of 253 cancellations and 4,605 minutes delay which resulted in disruption to 607 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late