Appendix 1

Proposed changes to ticket office hours



• There will be a Journey Maker presence at all stations - see Appendix 2 for staffing hours.

Station	Ticket office hours Monday to Friday		Ticket off Saturday	Ticket office hours Saturday		Ticket office hours Sunday		Future ticket office hours Sunday
	opening	closing	opening	closing	opening	closing	hours	hours
Accrington	06:40	15:00	06:40	15:00	08:50	16:45	Closed	Closed
Adlington (Lancashire)	07:30	10:30	09:15	11:45	Closed	Closed	Closed	Closed
Alderley Edge	06:30	13:00	07:30	14:00	Closed	Closed	Closed	Closed
Alnmouth	06:40	13:15	06:40	13:15	10:40	21:00	Closed	Closed
Appleby	09:15	18:35	08:00	17:20	Closed	Closed	Closed	Closed
Ashton-Under-Lyne	06:50	20:05	06:50	20:05	Closed	Closed	Closed	Closed
Atherton	06:10	23:45	06:10	23:45	09:10	18:55	Closed	Closed
Barnsley	06:30	19:30	06:30	19:30	08:45	19:00	Closed	Closed
Barrow-In-Furness *	04:45	19:30	04:45	19:30	08:00	17:30	06:00 – 18:00	09:00 – 17:00
Beverley	07:00	17:00	07:00	13:45	Closed	Closed	Closed	Closed
Bingley	06:10	19:00	06:10	19:00	08:40	16:00	Closed	Closed

^{*} Stations with ticket offices

Station	Ticket office hours Monday to Friday		Ticket office hours Saturday		Ticket office hours Sunday		Future ticket office hours Monday to Saturday	Future ticket office hours Sunday
	opening	closing	opening	closing	opening	closing	hours	hours
Birchwood	06:10	22:00	06:10	22:00	08:10	22:00	Closed	Closed
Blackburn *	06:40	18:00	06:40	19:00	09:10	16:40	06:00-18:00	09:00-17:00
Blackpool North *	06:00	20:00	06:00	23:00	07:30	20:00	06:00-18:00	09:00-17:00
Bolton *	06:00	21:00	06:00	21:00	08:15	19:45	06:00-18:00	09:00-17:00
Bradford Forster Square	06:10	19:00	06:10	19:00	08:45	18:00	Closed	Closed
Bradford Interchange *	06:00	20:15	06:00	20:15	08:00	20:15	06:00-18:00	09:00-17:00
Bramhall	06:30	13:00	07:30	14:00	Closed	Closed	Closed	Closed
Bredbury	06:20	20:40	07:15	14:20	Closed	Closed	Closed	Closed
Bridlington	06:00	18:00	06:00	18:00	09:30	18:00	Closed	Closed
Brinnington	06:30	20:50	07:20	14:25	Closed	Closed	Closed	Closed
Broad Green	05:35	00:05	05:35	00:05	08:05	23:35	Closed	Closed
Broadbottom	06:15	13:25	06:50	14:00	Closed	Closed	Closed	Closed
Bromley Cross	06:50	13:20	07:50	14:20	Closed	Closed	Closed	Closed
Buckshaw Parkway	06:05	00:10	06:05	00:10	08:15	23:45	Closed	Closed
Burnage	06:30	13:00	07:30	14:00	Closed	Closed	Closed	Closed
Burnley Central	06:30	13:30	Closed	Closed	Closed	Closed	Closed	Closed
Burnley Manchester Road	06:35	21:45	06:35	21:45	08:45	17:00	Closed	Closed

Station		Ticket office hours Monday to Friday		Ticket office hours Saturday		Ticket office hours Sunday		Future ticket office hours Sunday
	opening	closing	opening	closing	opening	closing	hours	hours
Buxton	05:50	20:00	05:50	20:00	08:15	22:30	Closed	Closed
Chassen Road	06:55	10:00	Closed	Closed	Closed	Closed	Closed	Closed
Cheadle Hulme	06:00	19:00	07:00	21:00	09:00	17:00	Closed	Closed
Chorley	06:25	19:00	06:25	21:00	08:30	19:00	Closed	Closed
Congleton	06:30	13:40	07:30	13:40	Closed	Closed	Closed	Closed
Cross Gates Yorks	07:00	13:40	07:00	13:40	Closed	Closed	Closed	Closed
Daisy Hill	06:10	19:25	06:10	19:25	Closed	Closed	Closed	Closed
Davenport	06:20	12:50	07:00	13:30	Closed	Closed	Closed	Closed
Deansgate	06:00	23:30	06:00	23:30	08:10	23:30	Closed	Closed
Dinting	06:30	13:00	Closed	Closed	Closed	Closed	Closed	Closed
Disley	07:10	10:10	Closed	Closed	Closed	Closed	Closed	Closed
Driffield	07:15	13:30	07:15	13:30	Closed	Closed	Closed	Closed
Earlestown	06:00	23:59	06:00	23:59	08:30	23:59	Closed	Closed
East Didsbury	06:30	13:00	07:30	14:00	Closed	Closed	Closed	Closed
Eccles	06:25	12:55	07:25	13:55	Closed	Closed	Closed	Closed
Eccleston Park	05:50	23:30	05:50	23:30	Closed	Closed	Closed	Closed

Station		Ticket office hours Monday to Friday		Ticket office hours Saturday		Ticket office hours Sunday		Future ticket office hours Sunday
	opening	closing	opening	closing	opening	closing	hours	hours
Edge Hill Liverpool	05:30	00:10	05:30	00:10	Closed	Closed	Closed	Closed
Farnworth	06:30	13:30	Closed	Closed	Closed	Closed	Closed	Closed
Flixton	06:20	12:50	Closed	Closed	Closed	Closed	Closed	Closed
Garforth	06:00	14:00	06:00	14:00	Closed	Closed	Closed	Closed
Garswood	06:00	23:45	06:00	23:45	08:00	23:35	Closed	Closed
Gatley	06:20	12:50	07:20	13:50	Closed	Closed	Closed	Closed
Glazebrook	07:10	10:10	Closed	Closed	Closed	Closed	Closed	Closed
Glossop *	06:25	19:40	06:25	19:40	10:00	17:30	06:00 – 18:00	09:00-17:00
Goole	07:00	13:30	07:00	13:30	Closed	Closed	Closed	Closed
Gorton	06:25	13:30	07:00	14:10	Closed	Closed	Closed	Closed
Grange-Over-Sands	06:40	15:00	06:40	15:00	09:15	18:15	Closed	Closed
Greenfield	06:50	14:25	07:45	15:20	Closed	Closed	Closed	Closed
Guide Bridge	06:10	19:25	07:20	13:50	Closed	Closed	Closed	Closed
Guiseley	06:10	19:00	06:10	19:00	09:15	16:30	Closed	Closed
Hadfield	05:55	19:10	06:25	19:40	Closed	Closed	Closed	Closed
Hag Fold	06:25	12:55	Closed	Closed	Closed	Closed	Closed	Closed

Station		Ticket office hours Monday to Friday		Ticket office hours Saturday		Ticket office hours Sunday		Future ticket office hours Sunday
	opening	closing	opening	closing	opening	closing	hours	hours
Hale	07:00	13:40	Closed	Closed	Closed	Closed	Closed	Closed
Halewood	06:10	23:55	06:10	23:55	08:40	23:00	Closed	Closed
Halifax	05:50	20:00	05:50	20:00	08:15	19:00	Closed	Closed
Handforth	06:30	13:00	07:30	14:00	Closed	Closed	Closed	Closed
Harrogate *	06:15	19:00	06:15	19:00	09:15	18:00	06:00 – 18:00	09:00-17:00
Hartlepool *	07:25	18:00	07:25	18:00	Closed	Closed	06:00 – 18:00	09:00-17:00
Hattersley	06:20	13:25	06:55	14:00	Closed	Closed	Closed	Closed
Hazel Grove	06:05	19:00	07:00	20:00	09:00	16:30	Closed	Closed
Heald Green	06:15	19:30	06:15	19:30	Closed	Closed	Closed	Closed
Heaton Chapel	06:30	13:00	07:30	14:00	09:00	16:30	Closed	Closed
Hebden Bridge	06:40	20:30	06:40	20:30	09:40	17:00	Closed	Closed
Hexham	07:15	17:30	08:15	14:15	Closed	Closed	Closed	Closed
Hindley	06:10	12:40	07:10	13:40	Closed	Closed	Closed	Closed
Holmes Chapel	06:35	13:05	07:25	13:55	Closed	Closed	Closed	Closed
Horsforth	06:10	19:00	06:10	19:00	09:15	16:30	Closed	Closed
Hough Green	06:10	00:10	06:10	00:10	08:40	23:05	Closed	Closed

Station	Ticket office hours Monday to Friday		Ticket office hours Saturday		Ticket office hours Sunday		Future ticket office hours Monday to Saturday	Future ticket office hours Sunday
	opening	closing	opening	closing	opening	closing	hours	hours
Huyton	05:40	23:59	05:40	23:59	08:10	23:35	Closed	Closed
llkley	06:05	18:30	07:00	18:30	09:10	16:30	Closed	Closed
Keighley	06:10	19:15	06:10	19:15	08:45	18:00	Closed	Closed
Kirkham & Wesham	06:40	17:45	06:40	17:45	09:00	16:15	Closed	Closed
Knutsford	06:30	20:30	07:00	19:30	12:10	19:40	Closed	Closed
Lea Green	06:00	23:59	06:00	23:59	08:30	23:20	Closed	Closed
Leeds *	04:45	23:59	04:45	23:59	04:45	23:59	06:00-22:00	08:00-21:00
Leeds Travel Centre	09:00	18:00	09:00	18:00	10:00	16:00	Closed	Closed
Levenshulme	06:20	19:35	06:20	19:35	09:00	16:30	Closed	Closed
Leyland	06:40	17:45	06:40	17:45	08:10	15:45	Closed	Closed
Littleborough	06:45	12:45	08:00	14:00	Closed	Closed	Closed	Closed
Liverpool Lime Street *	05:00	23:35	05:00	23:35	07:15	23:05	06:00-22:00	08:00-21:00
Lostock Parkway	06:20	19:35	06:20	19:35	Closed	Closed	Closed	Closed
Manchester Oxford Road *	06:30	20:30	06:45	20:30	08:30	19:30	06:00 - 18:00	09:00-17:00
Manchester Victoria *	06:30	22:00	06:30	22:00	08:00	22:15	06:00 – 18:00	09:00-17:00
Marple	06:15	20:40	07:10	21:30	Closed	Closed	Closed	Closed

Station		Ticket office hours Monday to Friday		Ticket office hours Saturday		Ticket office hours Sunday		Future ticket office hours Sunday
	opening	closing	opening	closing	opening	closing	hours	hours
Mauldeth Road	07:10	13:50	Closed	Closed	Closed	Closed	Closed	Closed
Meadowhall	06:00	20:15	06:00	20:15	09:00	19:30	Closed	Closed
Menston	06:15	19:00	06:15	19:00	09:15	16:30	Closed	Closed
Mexborough	06:00	19:00	06:00	19:00	08:00	15:00	Closed	Closed
Morecambe	07:45	14:45	07:45	14:45	Closed	Closed	Closed	Closed
Morpeth	06:30	12:40	06:30	12:40	Closed	Closed	Closed	Closed
Mossley (Greater Manchester)	06:45	14:20	07:45	15:00	Closed	Closed	Closed	Closed
Mossley Hill	05:50	23:45	05:50	23:45	08:30	23:15	Closed	Closed
New Mills Central	06:35	13:05	Closed	Closed	Closed	Closed	Closed	Closed
New Mills Newtown	06:40	13:10	Closed	Closed	Closed	Closed	Closed	Closed
New Pudsey	06:00	19:00	06:00	19:00	Closed	Closed	Closed	Closed
Newton For Hyde	06:30	13:30	07:10	14:15	Closed	Closed	Closed	Closed
Newton-Le-Willows	06:00	23:55	06:00	23:55	08:30	00:00	Closed	Closed
Northwich	06:15	13:30	07:15	14:30	Closed	Closed	Closed	Closed
Parbold	06:45	11:00	Closed	Closed	Closed	Closed	Closed	Closed

Station		Ticket office hours Monday to Friday		Ticket office hours Saturday		Ticket office hours Sunday		Future ticket office hours Sunday
	opening	closing	opening	closing	opening	closing	hours	hours
Poulton-Le-Fylde	06:10	19:30	06:10	19:30	06:40	18:10	Closed	Closed
Poynton	06:30	13:00	07:30	14:00	Closed	Closed	Closed	Closed
Prescot	05:45	23:30	05:45	23:30	08:15	23:30	Closed	Closed
Rainhill	06:00	23:50	06:00	23:50	08:45	00:00	Closed	Closed
Redcar Central	07:50	14:45	07:50	14:45	Closed	Closed	Closed	Closed
Reddish North	06:30	20:55	07:20	14:30	Closed	Closed	Closed	Closed
Roby	05:40	23:59	05:40	23:59	09:45	17:45	Closed	Closed
Rochdale *	06:10	20:00	06:10	20:45	09:00	19:40	06:00 – 18:00	09:00-17:00
Romiley	06:20	20:45	07:10	21:35	Closed	Closed	Closed	Closed
Rose Hill (Marple)	06:20	12:50	Closed	Closed	Closed	Closed	Closed	Closed
Rotherham Central	06:00	18:45	07:00	18:45	08:45	16:15	Closed	Closed
Salford Central	06:00	18:45	06:00	18:45	08:45	16:15	Closed	Closed
Salford Crescent *	06:30	21:45	06:30	21:45	09:10	16:00	06:00 – 18:00	09:00-17:00
Sandbach	06:30	13:00	07:20	13:50	Closed	Closed	Closed	Closed
Settle	07:15	16:40	09:15	18:00	09:30	18:00	Closed	Closed
Shipley	06:10	19:15	06:10	19:15	08:45	18:00	Closed	Closed
Skipton *	05:50	18:20	05:50	18:20	09:00	16:30	06:00 – 18:00	09:00-17:00

Station	Ticket office hours Monday to Friday		Ticket office hours Saturday		Ticket office hours Sunday		Future ticket office hours Monday to Saturday	Future ticket office hours Sunday
	opening	closing	opening	closing	opening	closing	hours	hours
St Annes-On-The-Sea	07:30	14:20	07:30	14:20	Closed	Closed	Closed	Closed
St Helens Central *	05:50	20:40	05:50	20:40	09:00	19:00	06:00 – 18:00	09:00-17:00
St Helens Junction	06:05	23:50	06:05	23:50	08:20	23:35	Closed	Closed
Sunderland	06:55	18:00	06:55	18:00	09:00	17:00	Closed	Closed
Swinton (Yorkshire)	07:00	13:30	07:00	13:30	Closed	Closed	Closed	Closed
Swinton (Greater Manchester)	06:20	12:50	07:20	13:50	Closed	Closed	Closed	Closed
Thatto Heath	05:50	23:35	05:50	23:35	08:10	23:30	Closed	Closed
Thorne North	07:00	17:15	07:00	13:30	Closed	Closed	Closed	Closed
Todmorden	06:40	20:30	06:40	20:30	09:40	17:00	Closed	Closed
Ulverston	06:40	15:00	06:40	15:00	09:00	18:15	Closed	Closed
Urmston	06:15	12:45	07:00	13:30	Closed	Closed	Closed	Closed
Walkden	06:10	12:40	07:10	13:40	Closed	Closed	Closed	Closed
Warrington Central *	06:00	20:40	06:00	20:40	08:25	20:40	06:00 – 18:00	09:00-17:00
Warrington West	06:10	23:59	06:10	23:59	08:30	23:30	Closed	Closed
Wavertree Technology Park	05:01	23:59	05:01	23:59	07:50	23:55	Closed	Closed

Station	Ticket office hours Monday to Friday		Ticket office hours Saturday		Ticket office hours Sunday		Future ticket office hours Monday to Saturday	Future ticket office hours Sunday
	opening	closing	opening	closing	opening	closing	hours	hours
West Allerton	05:55	23:50	05:55	23:50	09:45	17:45	Closed	Closed
Whaley Bridge	06:50	13:20	06:50	13:20	Closed	Closed	Closed	Closed
Whiston	06:00	23:55	06:00	23:55	08:40	00:00	Closed	Closed
Whitehaven	06:15	18:30	06:15	17:00	Closed	Closed	Closed	Closed
Widnes	07:00	14:25	07:00	14:25	Closed	Closed	Closed	Closed
Wigan Wallgate *	06:00	19:00	06:00	21:00	08:00	20:00	06:00 – 18:00	09:00-17:00
Wilmslow	06:00	20:00	07:00	20:00	08:00	19:00	Closed	Closed
Windermere	06:40	20:45	06:40	20:45	11:10	20:40	Closed	Closed
Woodsmoor	07:10	10:10	Closed	Closed	Closed	Closed	Closed	Closed
Workington	06:00	19:45	06:00	19:45	12:30	18:30	Closed	Closed
Worksop	07:00	17:00	07:00	13:30	Closed	Closed	Closed	Closed