

From 26 June 2022 to 23 July 2022

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
Northern	3216 6.2%	2491 4.6%	61.7%	81.0%	97.6%

Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	110 2.8%	346 7.7%	62.7%	80.0%	97.1%	23 0.5%	1 0%	0 0%
Lancashire & Cumbria Local	398 10.1%	262.5 6.2%	58.7%	78.7%	96.9%	13 0.3%	0 0%	0 0%
West & North Yorkshire Inter Urban	568 6.9%	297.5 3.9%	50.3%	73.3%	96.5%	50 0.7%	11 0.1%	0 0%
West & North Yorkshire Local	100 1.0%	230 2.1%	66.4%	85.7%	98.5%	31 0.3%	6 0.1%	0 0%
South & East Yorkshire Inter Urban	56 1.6%	158 4.2%	66.6%	83.6%	98.1%	13 0.3%	1 0%	0 0%
South & East Yorkshire	35 0.9%	190.5 4.8%	65.9%	82.0%	98.1%	12 0.3%	0 0%	0 0%
North Manchester	644 17.5%	234.5 5.9%	66.2%	83.7%	97.8%	13 0.3%	1 0%	0 0%
Merseyrail City Lines	450 15.8%	179.5 5.7%	62.0%	81.4%	98.3%	10 0.3%	0 0%	0 0%
South Manchester	363 4.9%	306 3.8%	62.1%	82.5%	97.8%	35 0.4%	2 0%	1 0%
Lancashire & Cumbria Inter Urban	492 12.4%	286.5 7.1%	59.7%	78.7%	96.3%	29 0.7%	1 0%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

4 July	Train fault - Saltaire
10 July	Security alert - Blackpool North
18 July	Signalling problem - Cheadle Hulme
19 July	Overhead line issue - Lancaster
21 July	Trespass - Wigan

The above incidents had a combined impact of 344 cancellations and 4,530minutes delay which resulted in disruption to 610 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late