

# From 1 May 2022 to 28 May 2022

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
<b>Northern</b>	4680 (8.2%)	2262 (4.0%)	66.3%	85.3%	98.5%

## Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	186 4.2%	314 6.9%	68.3%	83.9%	97.8%	10 0.2%	1 0%	0 0%
Lancashire & Cumbria Local	348 7.8%	275.5 6.2%	63.4%	83.8%	98.2%	19 0.4%	1 0%	0 0%
West & North Yorkshire Inter Urban	503 5.7%	174 2.2%	58.2%	81.2%	98.5%	25 0.3%	2 0%	0 0%
West & North Yorkshire Local	520 4.7%	161.5 1.4%	71.1%	89.9%	99.2%	14 0.1%	1 0%	1 0%
South & East Yorkshire Inter Urban	174 4.2%	124 3.0%	74.2%	89.6%	99.1%	7 0.2%	4 0.1%	0 0%
South & East Yorkshire	101 2.5%	191 4.7%	71.2%	87.1%	98.8%	6 0.1%	0 0%	0 0%
North Manchester	730 18.0%	208.5 5.2%	66.9%	84.4%	98.0%	9 0.2%	0 0%	0 0%
Merseyrail City Lines	770 23.9%	216 6.4%	62.1%	82.4%	98.4%	5 0.1%	1 0%	0 0%
South Manchester	853 10.6%	307 3.6%	65.4%	85.6%	98.8%	14 0.2%	0 0%	0 0%
Lancashire & Cumbria Inter Urban	495 11.3%	290.5 6.7%	66.1%	84.1%	97.8%	12 0.3%	5 0.1%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

10 May	Trespass - Levenshulme
17 May	Vandalism - Hexham
19 May	Train fault - Church Fenton
24 May	Points failure - Hull
25 May	Trespass - Preston

The above incidents had a combined impact of 148 cancellations and 4,212 minutes delay which resulted in disruption to 325 Northern services.

### Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late