

# From 1 April 2022 to 30 April 2022

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
<b>Northern</b>	3558 (5.7%)	2173 (3.5%)	65.9%	85.3%	98.6%

## Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	115 2.5%	286 6.1%	66.9%	84.1%	98.2%	11 0.2%	0 0%	0 0%
Lancashire & Cumbria Local	196 4.1%	195.5 4.1%	64.4%	84.6%	98.3%	12 0.3%	1 0%	0 0%
West & North Yorkshire Inter Urban	713 7.5%	339 3.9%	58.4%	81.0%	98.1%	25 0.3%	3 0%	0 0%
West & North Yorkshire Local	377 3.0%	229.5 1.8%	70.7%	90.0%	99.3%	13 0.1%	1 0%	0 0%
South & East Yorkshire Inter Urban	207 4.7%	156.5 3.5%	74.6%	90.0%	98.9%	9 0.2%	4 0.1%	0 0%
South & East Yorkshire	102 2.3%	233.5 5.3%	73.2%	88.3%	98.7%	11 0.3%	1 0%	0 0%
North Manchester	802 18.5%	195.5 4.5%	63.8%	82.7%	97.9%	12 0.3%	0 0%	0 0%
Merseyrail City Lines	338 9.8%	163 4.5%	62.5%	82.9%	98.5%	10 0.3%	0 0%	0 0%
South Manchester	339 3.9%	166 1.8%	64.7%	84.8%	98.8%	16 0.2%	3 0%	0 0%
Lancashire & Cumbria Inter Urban	369 8.1%	208 4.4%	65.4%	84.6%	98.5%	10 0.2%	0 0%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

6 April	Vandalism - Leeds
19 April	Trespass - Harrogate
25 April	Vandalism - Rotherham
28 April	Vandalism - Blaydon
30 April	Power failure - Manchester Oxford Road

The above incidents had a combined impact of 177 cancellations and 2,379 minutes delay which resulted in disruption to 325 Northern services.

### Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late